

First time installation user's guide

When first connecting the VEON Android TV dongle to your TV, please setup a wireless network connection via wi-fi with the device and follow the on-screen instructions. The unit will automatically detect the latest software update file and conduct a software update as part of the first-time installation.

If the software update does not run, or is not successful, the unit will boot with the original software installed. To update the software manually, please follow the below instruction.

Make sure the unit is connected to your home wireless network.

1. Once the unit is setup with your TV, select <Settings> on top right side of Home screen, then press OK.
2. Select <Device Preference> in the Settings menu, then press OK
3. Select <About> in the Device Preference menu, then press OK
4. Select <System update> in the About menu, then press OK
5. Press OK to run a check for the current software update, this will take 20-30 seconds. Once the unit detects the latest software update, follow the onscreen instruction for the software updating process. Once the unit has finished downloading the new software, it will re-boot and finish updating and installing the new software automatically.

CAUTION: keep the unit power on during the updating process.

If the update fails at any stage, please repeat the steps #1 to #5 try again.

Once the update has run, you may need reset the time zone. To edit this, go to Device Preference -> Date & Time -> Set Time Zone -> Select New Zealand Auckland Time.

Customer Help Line NZ: 0800 422 274

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